



The New Normal at Bread & Pullet

We are so happy to be back and welcoming our guests to dine in house with us again and while we are striving to ensure your dining experience is of the quality you expect, there will be some inevitable differences. We have the well-being and safety of our customers and staff at the forefront of our minds at all times and hope to instill in our guests an unwavering confidence in our procedures whilst with us so you can return again.

By accepting a reservation at Bread & Pullet you and your guests agree to follow the practices we have put in place.

In any instance or dispute regarding COVID-19 compliance the decision of the management will be final.

We strongly recommend booking your table in advance. To help meet physical distancing guidelines, we have removed tables and chairs from the restaurant which has reduced our capacity. We do ask you to pay a £5 per person deposit to confirm your booking which we can take securely over the phone, in person or by bank transfer. This is then taken off your final bill, £5 for each person who attends. We understand that things come up and just ask that you give us as much notice as possible to cancel so we can resell your table.

Tables will not be booked for more than 6 people from a maximum of two households.

Children are welcome but they must remain under parental supervision at all times, including when using the toilets, and not walk around the restaurant.

In-line with government guidelines please let us know as soon as possible if you or any of your party, or anyone in your household, are experiencing possible symptoms of COVID-19. Do not come to the restaurant if you feel ill.

On entry to the restaurant you will be greeted and booked in, at which time we will confirm your contact phone number for Track & Trace which we will only keep for 21 days if needed for such procedures. We will also take your temperature remotely to ensure a body temperature of below 37.8C. All staff are also temperature checked before they start their shift, required to wear visors and have personal bottles of sanitiser ready for use at all times. They have all undergone comprehensive COVID-19 procedure training.

Hand sanitiser in non-contact dispensers is available at multiple points throughout the building and customers are encouraged to use it when changing between floors and before and after visiting the toilet. If you require it at your table just let us know and we will bring you some.

Your table is regarded as your own personal bubble and you should remain within your bubble for the duration of your stay with us. When visiting the toilet or going for a cigarette please stick to social distancing guidelines and respect the other guests and staff when moving through the restaurant. If you wish to wear a mask when walking through the dining room please do not hesitate to. We also have single use masks available if you need them, at a nominal fee to cover our expense, please just ask.

We have laid tables and set chairs to adhere to physical distancing. Guests should not rearrange the furniture at their table and should sit where indicated. Menus have been put into plastic wallets which are sanitised after every use. Cutlery is positioned on your plate, if you require any more during your meal please just ask. We have removed wine glasses from tables which will be brought to you if needed. After each sitting

everything will be removed from the table, disinfected and relaid. With this in mind reservations will be restricted to 1 hour 45 minutes and rebooked at 2 hours to allow adequate time between bookings. Toilets and communal areas are also routinely sanitised and recorded.